

PROGRAMME - CGBT 2010
Smarter Government, Smarter Civil Service

8.30	Registration Opens
9.25	<p><i>Chairperson's opening remarks</i></p> <p>Matt Ross, Editor, Civil Service World</p>
	<p><i>Session 1 - Creating a World Class 21st Century Civil Service</i></p> <p><i>Streamlining the Civil Service while maintaining its operational integrity but still achieving Efficiency Targets, Preserving Change and delivering Quality of Service</i></p>
9:30	<p><i>Keynote Address</i></p> <p><i>Smarter Government: Putting the Frontline First</i></p> <ul style="list-style-type: none"> ▪ Building on the SR04 Efficiency Programme and CSR07 value for money programme ▪ Finance and human resource functions ▪ Achieving better value out of large IT projects ▪ The potential to deliver large savings <p>Gus O'Donnell, Cabinet Secretary and Head of the Civil Service</p>
9:50	<p><i>Making IT Better - UK Public Sector ICT in the 21st Century</i></p> <ul style="list-style-type: none"> ▪ Summary of the ICT strategy for Government ▪ Common Architecture and Common Standards - how the infrastructure will drive business efficiency ▪ Developing the Cross-Government Enterprise Architecture (XGEA) <p>John Suffolk, Government , CIO, Cabinet Office</p>
10.05	<p><i>Putting Innovation at the heart of Central Government</i></p> <ul style="list-style-type: none"> ▪ Reshaping the Senior Civil Service ▪ Strengthening Performance Management and Benchmarking

	<ul style="list-style-type: none"> ▪ Equipping the Civil Service to meet future challenges ▪ Rationalising and reforming arm's-length bodies (ALBs) ▪ Improving back office processes to the standard of the best ▪ Managing assets more effectively
10:20	<p><i>Capability Reviews : Refreshing the model for Civil Service Capability under the Smarter Government umbrella</i></p> <ul style="list-style-type: none"> ▪ Improving the capability of the Civil Service to meet today's delivery objectives and be ready for the challenges of tomorrow; ▪ Assuring the public and ministers that the Civil Service leadership is equipped to develop and deliver departmental strategies; and ▪ Helping departments act on long-term key development areas and therefore provide assurance on future delivery.
10:35	<p><i>G-Cloud and the Operational Efficiency Programme : Delivering increased flexibility and responsiveness to business needs whilst reducing costs.</i></p> <ul style="list-style-type: none"> ▪ Explaining the concept and business benefits of Cloud Computing ▪ The G-Cloud and the Operational Efficiency Programme ▪ Overcoming the challenges - including confidence in information assurance, achieving guaranteed service levels, and determining the standards to adopt ▪ Mitigating the risks of Cloud Computing
10.50	<p><i>Professional Skills for Government</i></p> <p>Assessing Future Skills Priorities for a streamlined Civil Service</p> <p>Delivering higher-quality, better-value skills development programmes, responsive to the needs of the sector</p> <p>Developing the business needs of Central Government leadership within a newly organised Central Government</p>
11:05	<p><i>Question and Answer Session</i></p>
11:15	<p><i>Coffee and Networking</i></p>

11:45	<i>Seminar Sessions</i>
12:30	<i>Lunch and Networking</i>
	<i>Session 2 - Sharing Best Practice, Delivering on Policy, Achieving Outcomes</i>
13:45	<p><i>Delivering More for Less - Meeting the challenge of delivering more for less, whilst protecting and promoting innovation and service quality.</i></p> <ul style="list-style-type: none"> ▪ Delivering More for Less – Meeting the People Challenge ▪ Implementing the Operational Efficiency Programme ▪ Collaborative Procurement & New Ways of Commissioning ▪ Using Information to make better decisions and help Government work smarter
14:00	<p><i>Open Source – Why is it important now?</i></p> <ul style="list-style-type: none"> ▪ Saving Money - making those all important efficiency savings during difficult economic times ▪ Open Source Vs Proprietary Software ▪ Building a business case – why, when and how? ▪ Security – Strength or weakness?
14:20	<p><i>The Power of Information – The Challenge of Digital Inclusion</i></p> <ul style="list-style-type: none"> ▪ Realising the benefits on delivering public sector services online ▪ Delivering new and innovative ways for the government to consult with the public through IT ▪ The role of central government to assist the wider public sector to increase usability of websites and online services – including local government, health and police services ▪ Capability building – Developing skills and cultures for IT professionals in the public sector to deliver the further services online whilst also driving down costs of public service delivered online

14:40	<p><i>Operational Efficiency in Practice - The Public Sector Network</i></p> <ul style="list-style-type: none"> ▪ What is the Government ICT Strategy about Operational Efficiency ▪ What is the PSN and how does it fit into the ICT Strategy? ▪ What are the benefits sought? ▪ When is it going to happen and how?
15:00	<p><i>Best Practice Central Government Department Case Study tbc</i></p>
15:20	<p><i>Question and Answer Session</i></p>
15:30	<p><i>Refreshments and Networking</i></p>
	<p><i>Session 3 - Measuring Outcome, Benchmarking Performance and Celebrating Success Through Innovation</i></p>
16:00	<p><i>Best Practice Executive Agency Case Study - tbc</i></p>
16:15	<p>Best Practice Policy Implementation Case Study - tbc</p>
16:30	<p><i>Questions and Answers</i></p>
16:35	<p><i>Chairman's Closing Remarks</i></p>
16:40	<p><i>Conference Closes</i></p>